**10th Annual Gold Star Awards Luncheon Program**

**Opening**

Mr. Monte Diegel, 9-1-1 Administrator, Mercer County Sheriffs Office Central Dispatch

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| **Honor America** |

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| **Posting of the Colors** Westerville Division of Fire Honor Guard |

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| **National Anthem** |

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| **Invocation** |

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| Rev. James Meacham of Westerville Police and Fire Chaplain |

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| **Lunch** |

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| **Introduction of Keynote Speaker** Sheriff Jeff Grey, Mercer County Sheriff |

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| **Keynote Speaker** Richard Cordray, Ohio Attorney General |

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| **Sponsor Recognition** Mr. Greg Wenz, ENP-Chair -Ohio Gold Awards Program, Operations Director-Hamilton County Communications Center |

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| **Award Presentations** Mr. Monte Diegel, Mercer County Central Dispatch, Emcee |

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| **Awards**:Gold Star CertificatesDouble Gold Awards Dispatch TeamsSolid Gold AwardsGold Ribbon Award2008 Ohio Telecommunicator of the Year Award |

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| **Benediction** Rev. James Meacham |

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| **Closing "God Bless America"** |

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| Thank you all for attending. We welcome you to the 2008 Gold Star Awards Program. It is with great pleasure that the Ohio Chapters of APCO and NENA welcome the recipients of the Gold Star Awards and their guests. We are extremely proud of each nominee and the work they do every single day. Making a selection of this type is very difficult since all the telecommunicators in the State do an outstanding job. Every telecommunicator has handled calls during the year that would be award winning. Additionally, their dedication and the service they provide to the public on a daily basis makes everyone in the State of Ohio a winner. |
| We extend a special thanks to the 2008 Gold Star Awards Committee who have worked hard to prepare for day's event. They have devoted much time and energy to make this special recognition a success. We thank the supervi­sors and administrators for all the superb nominations that they offered. |

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| We also want to acknowledge the corporate sponsors for their generous financial support of the Gold Star Program, as well as for their continuous support for Ohio NENA and APCO. |
| To all the nominees, on behalf of NENA and APCO, we offer our sincere congratulations, appreciation, and thanks for jobs well done. |

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| Sincerely, |

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|  Matt Franke President, Ohio Chapter APCO |

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|  Kim Brandt President, Ohio Chapter NENA |

**2008 Gold Star Certificates**

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| **Dispatcher Deputy Angela Brown** |
| Wood County Sheriff's Office |

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| **Dispatcher! LEADS TAC Elizabeth Fahy** |

Grove City Police Communications

**2008 Gold Ribbon Award**

City of Lancaster Police Department Communications

Accepting the award for the department:

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| Dispatcher Kim Bugbee and Dispatcher Marie Hayden |

**2008 Double Gold Awards**

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| **TEAM AWARD WINNERS** |
|  Westerville Communications DivisionCommunications Technician Christy BaileyCommunications Technician Laura DavissonCommunications Technician Amy DentCommunications Technician Marla KingCommunications Technician Marcy RossCommunications Technician Beth RowlandCommunications Technician Julie RuzicskaCommunications Technician Kippy ShurmanCommunications Technician Susan VargoCommunications Supervisor Mike KuscheCommunications Supervisor  Alan Fish |

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| For great cooperation to locate several un-initialized cell phones being used to report numerous false alarms, January, 2008 |

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| **Nominees:** |

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| Lorain County 9-1-1 |

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| Dispatcher Angela Bzdak Dispatcher Kurt Scholl |

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| Dispatcher Jack BouttonDispatcher Melody Futrall |

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| Metropolitan Emergency Communications Center |

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| Fire Alarm Dispatcher Stan BroadwayFire A1ram Dispatcher Mory FuhrmanFire Alarm Dispatcher Matt Ruthers |

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| Pickerington Police Department  |
| Public Safety Dispatcher Amanda SmithPublic Safety Dispatcher Davila Willis  |

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| Warren County Emergency Services Public Safety Dispatcher Carmen Carson Public Safety Dispatcher Chris Carr Public Safety Dispatcher Brad Edrington Public Safety Dispatcher Stacy Everhart Public Safety Dispatcher Samantha Hall Public Safety Dispatcher Brian Holtel Public Safety Dispatcher Liz Hollon Public Safety Dispatcher Ron Kronenberger Public Safety Dispatcher Jesse Madden Public Safety Dispatcher Shawn Mason Public Safety Dispatcher Brent Morgan Public Safety Dispatcher Jason Perez Public Safety Dispatcher Doug Short Public Safety Dispatcher Jan Thomas  |
| Public Safety Dispatcher Tramel Waddell |

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| Washington County Sheriff's OfficeDispatcher Jason HallDispatcher Jeremiah McConnell |

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| Wood County Sheriff's Office  |

Dispatcher Deputy Doug Houtz

Dispatcher Deputy Paulette Badgett

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| **Ohio Chapter of NENA Board** |

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| President |
| Kim Brandt, Van Wert County 9-1-1  |

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| Vice President |
| Rose Chambers, Wood County Sheriff's Office |

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| Secretary |
| Anne Barr, RPL· Union County Sheriff's Office |

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| Treasurer |
| Valerie DeRose, Summit County Emergency Management |

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| **Ohio Chapter of APCO, Executive Board** |

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| President Matthew D. Franke Butler County Sheriff's Department |

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| 1stVice President Michael P. Banks, RPL· Wadsworth Police Department  |

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| 2ndVice President James D. Eggeman, Columbus Police Department  |

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| Secretary/Treasurer Danielle J. Klavinger, ENP Lucas County Emergency Services |

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| Executive Council Representative Lynne Feller, Wayne County Justice Center |

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| **The Gold Star Awards committee would like to thank the following people for their support and participation in the program** |

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| Attorney General Richard CordraySheriff Jeff GreyChaplain James MeachamThe Westerville Division of Fire Honor GuardMonte Diegel |

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| **The Gold Star Selection/Awards Committee** |

Ms. Kim Brandt

Ms. Holly Wayt, ENP

Ms. Valerie DeRose

Mr. Mike Banks, RPL

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| **Ohio's Gold Star Award Program for Telecommunicators** |

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| The Ohio Chapters of the Association of Public-Safety Com­munications Officials, International (APCO) and the National Emergency Number Association (NENA) have worked to­gether to recognize the outstanding work performed by pub­lic-safety communications personnel in Ohio. Both Chapters see a critical need for positive recognition and acknowledge­ment of the fine work that is performed by the State's commu­nications professionals. Our goal is to publicly express ap­preciation, and to recognize both outstanding individual and team performance and consistent, steadfast leadership in public-safety communications. Both of the Chapters are proud to present The Ohio 9-1-1 Gold Star Awards program. Because Telecommunicators work in the background, behind the lights, sirens and cameras, they are sometimes over­looked for their critical role in public safety. APCO and NENA have worked in concert to promote and recognize outstanding performance in the dispatch centers around Ohio. Thank you for joining us today to show your appreciation for these dedi­cated and hard working individuals. |

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| **2008 Solid Gold Award** |

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| **OHIO TELECOMMUNICATOR OF THE YEAR E911 Operator Matthew Disher** |
| Cincinnati Police Communications |

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| For skillfully using all the tools available to him to locate an injured female hiker in Mt. Airy Forest on July 21, 2008 |

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| **Nominees:** |

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| Communications Technician Amy Chapin |
| Dublin Police Department |

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| Dispatcher Charlotte Cooper |
| Delaware City Police Department |

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| Dispatcher Cortney Duncan |
| Grove City Police Communications |

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| Dispatcher Lisa Lindeman |
| Delphos Police Department |

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| Dispatcher Aimee Pientka |
| Strongsville Police Department |

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| Dispatcher Deputy April Rath-Meeker |
| Wood County Sheriffs Office |

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| Communications Officer Mary Schaufelberger Defiance County Communications |

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| **2008 Gold Star Awards Supporting Sponsors** |

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| The Gold Star Committee is extremely grateful to these companies for their sponsorship of the Ohio Gold Star Awards Program. Their generos­ity allows the recognition of our Ohio heroes. Thank you very much. |

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| We also wish to express our sincere thanks to all the vendors for their generosity supplying corporate promotional items for all the nominees. |

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| Today's Lunch Includes: |

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| Salad, Rolls & Butter Two Grilled Medallions of Choice Sirloin with Wild Mushroom Burgundy Sauce Chefs Selection of Accompaniments Coffee, Decaffeinated Coffee and Iced Tea |

Chefs Selection Dessert